

Fans Chance Terms and Conditions

1. Promoter Information

Fans Chance Ltd (“Fans Chance”), registered in England and Wales.

Postal address for correspondence:

Fans Chance Ltd

PO Box 6,302

SHEFFIELD

S8 2GU

Email: hello@fanschance.com.

2. Eligibility

To enter or win a Prize Draw you must:

- Be at least 18 years old.
- Be a legal resident of England, Wales or Scotland.
- The following individuals are not eligible to enter: employees or contractors of Fans Chance or any partner organisation involved in the Prize Draw. Immediate family members or members of the same household as the above individuals.

Fans Chance reserves the right to verify age and identity and to disqualify any entry that does not meet these eligibility requirements.

3. Entry Methods

Each Prize Draw offers two ways to enter:

a) Paid Entry

- Entries can be purchased on the website <https://www.fanschance.com/> (the “Platform”).
- Details of ticket prices, entry limits (if any) and closing times/dates are displayed on each Prize Draw page.
- Purchasing does not increase your chances of winning.

b) Free Entry

- To enter for free send a postcard or letter including your full name, address, email, phone number, date of birth and the name of the Prize Draw to:
Free Entry – [Prize Draw Name]
Fans Chance Ltd
PO Box 6302
SHEFFIELD
S8 2GU
- Each envelope must contain only one entry.
- All entries must be received by the closing date stated on the Prize Draw landing page.
Entries received after this time will not be included in the draw.
- All entries paid or free are treated equally.
- The free entry route is no more difficult or expensive than the paid route and a paid entry does not improve your odds of winning.

4. Entry Limits

- Unless otherwise stated in the Prize Draw rules, there is no maximum number of entries per person.
- Fans Chance may set limits on entries or spending to promote responsible participation.
- Bulk entries made in the same envelope or entries that do not comply with these Terms will be void.

5. Entry Validity and Confirmation

- You will only be entered into the draw once your entry is validated or confirmed by Fans Chance.
- Proof of posting or submission is not proof of receipt.
- Entries that are incomplete, illegible, corrupted, misdirected, damaged, late or otherwise non-compliant will be void.
- Fans Chance is not responsible for technical electronic software network or postal failures affecting entry.

6. Winner Selection and Notification

- Winners are chosen at random using a secure and independently verified system.
- The draw will take place on the date stated in the Prize Draw rules.
- Winners will be contacted by email or phone within 7 days of the draw.
- Winners may be announced on the Platform and on Fans Chance social media using only the information described in clause 11, unless the winner has given their express consent for additional information to be published.
- Proof of identity age and eligibility may be required before confirming a winner.
- Winners may be asked to sign an affidavit of eligibility and liability release. Any participation in publicity or signing of a publicity release is entirely optional and refusal to participate in publicity will not affect the awarding of the prize.
- If a winner cannot be contacted, fails verification, declines the prize or fails to complete required documentation within 14 days another winner may be drawn and the original prize forfeited.

7. Prizes

- Each Prize is described clearly on the Prize Draw page.
- Prizes are non-transferable and no cash alternative is offered unless stated.
- If a prize becomes unavailable for reasons beyond the Fans Chance's control, Fans Chance reserves the right to substitute it with a prize of equal or greater value. Where no prize or suitable substitute can be provided Fans Chance will provide a refund to all affected entrants.
- Fans Chance will not be liable for any loss damage or cost arising from substitution or cancellation.
- Where a Prize includes travel or an experience requiring travel, the Prize does not include travel insurance, the cost of transfers, food or drink, spending money, taxes, or any other personal expenses unless expressly stated on the relevant Prize Draw page. Winners are responsible for holding a valid passport and for obtaining any necessary visas or other travel documentation required to take part in the Prize.

8. Charitable Contributions

- A portion of revenue from each Prize Draw is donated to a UK-registered charity or community organisation, as specified on the relevant Prize Draw page.

- The relevant Prize Draw page will identify the chosen charity and explain how the charitable contribution is calculated.
- Fans Chance manages and administers all charitable donations in a transparent manner.

9. Responsible Participation

Fans Chance promotes responsible entry into Prize Draws. Please only participate if you can do so affordably.

For support with gambling-related concerns visit www.begambleaware.org.

Fans Chance reserves the right to limit or exclude entries where necessary to protect participants.

10. Liability

- Fans Chance is not responsible for entries that are lost, delayed, damaged or misdirected due to technical issues, network failures or postal errors.
- To the fullest extent permitted by law our maximum liability to any participant is £100.
- We do not accept liability for indirect or consequential losses. This does not affect your statutory rights.

11. Publicity

By entering you agree that Fans Chance may use your first name town or region and any media you provide such as photos or videos for promotional purposes unless you opt out in writing.

12. Data Protection

- Fans Chance processes your personal data in accordance with our Privacy Policy.
- Your data may be shared with trusted service providers only for the purpose of administering Prize Draws and delivering prizes.
- We will never sell your personal data.

13. Regulatory Compliance

- Fans Chance confirms that the free entry route is available and is no more difficult or costly than the paid route.
- Paid entry does not improve odds of winning.

14. Disqualification and Tampering

Any attempt to deliberately damage the Platform or interfere with the lawful operation of a draw may be a violation of law and may result in legal action.

15. Cancellation or Suspension

Fans Chance reserves the right to cancel, suspend or modify a Prize Draw in whole or in part if fraud, technical failures, legal changes or events outside our reasonable control occur. Where a Prize Draw is cancelled, Fans Chance will provide refunds to all affected entrants.

16. Refunds

All paid entries are final and non-refundable once the entry period has closed.

17. Additional Rules and Terms

- These Terms apply in conjunction with any Prize-specific rules or Experience Rules that are published on the relevant Prize Draw page.
- If there is a conflict between these Terms and the Experience Rules the Experience Rules will prevail.
- Other Fans Chance website Terms of Use and policies may also apply to your participation.

18. Disputes and Legal

- These Terms are governed by the laws of England and Wales.
- Entries are deemed to occur in England.
- Disputes will be subject to the exclusive jurisdiction of the English courts unless your local consumer law provides otherwise.
- Fans Chance may amend or modify these Terms at any time.
- Entrants should review these Terms and any Prize-specific rules before entering.

19. Binding Agreement

By entering any Fans Chance Prize Draw you confirm that:

- You meet all eligibility requirements.

- You understand and accept these Terms and any Experience-specific rules.
- You consent to us contacting you and using your information as described above.
- You agree that the Fans Chance's decisions including regarding eligibility disqualification and prize allocation are final and binding in all respects.

20. Complaints

We are committed to providing a fair, transparent, and positive experience for everyone who engages with Fans Chance.

If you have a complaint regarding any aspect of our service, please contact us by email at hello@fanschance.com, providing your full name, contact details, and details of your complaint.

We will acknowledge receipt of your complaint within 3 working days and aim to provide a full response within 14 working days. If additional time is required to investigate your complaint, we will keep you informed.

For any questions please contact: hello@fanschance.com.